# Survey Report \#12 

Fall 2015 Quarterly Questionnaire

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& \text { Public } \\
& \text { Service } \\
& \text { Research } \\
& \text { Panel }
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## About

## The Survey

This Survey Report presents findings of a PSRPanel survey that looks at what people in the public and nonprofit sector think about public-private partnership (PPPs).

The survey was conducted in August to October 2015, and included online responses from 159 panelists.

## The Panel

The Public Service Research Panel, PSRPanel, is an online community of public service professionals who sign up to participate in occasional webbased surveys and studies about the important work they do and the organizations they help lead.

It is important to point out that the panel is not a random sample, and thus the results are not scientifically projectable to a larger population.

For more information visit www.psrpanel.org or email psrpanel@rutgers.edu

1. To what extent are you now, currently, involved in any public-private partnerships?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Not at all |  | 68 | $45 \%$ |
| 2 | A little |  |  | 33 |
| 3 | Some |  | $22 \%$ |  |
| 4 | A Lot |  | 22 | $18 \%$ |
|  |  | Total | 150 | $100 \%$ |

2. To what extent were you, in the past, involved in public-private partnerships?

| $\#$ | Answer |  | Response | $\%$ |  |  |  |
| :---: | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| 1 | Not at all |  | 51 | $34 \%$ |  |  |  |
| 2 | A little |  |  | 40 |  |  |  |
| 3 | Some |  | $27 \%$ |  |  |  |  |
| 4 | A Lot |  | 31 | $21 \%$ |  |  |  |
| Total |  |  |  |  |  | 28 | $19 \%$ |

3. Regardless of whether you have experience with public-private partnerships (PPPs), please indicate to what extent you agree with the following statements. Public-private partnerships (PPPs) . . .

| \# | Question | Strongly <br> Disagree | Disagree | Neither <br> Agree nor <br> Disagree | Agree | Strongly <br> Agree | Total <br> Responses | Mean |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | enhance the <br> efficiency and <br> effectiveness of <br> government | 6 | 15 | 37 | 57 | 24 | 139 | 3.56 |
| 2 | provide multi- <br> actor solutions to <br> complex public <br> policy problems | 5 | 4 | 26 | 75 | 28 | 138 | 3.85 |
|  | make good use of <br> comparative <br> advantages and <br> resources of the <br> partners | 3 | 6 | 24 | 71 | 35 | 139 | 3.93 |
| 4help promote <br> representation <br> and democratic <br> processes | 8 | 29 | 48 | 38 | 16 | 139 | 3.18 |  |

4. Using the slider scale below, please indicate your overall view of public-private partnerships (PPPs).

| $\#$ | Answer | Min Value | Max Value | Average Value | Standard Deviation | Responses |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: |
| 1 |  | 0.00 | 10.00 | 6.12 | 2.26 | 135 |

## 5. Which policy area do you primarily work in?

| \# | Answer |  | Response | \% |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Public health |  | 16 | 12\% |
| 2 | Education |  | 13 | 10\% |
| 3 | Social services |  | 18 | 13\% |
| 4 | Transportation or infrastructure | $\square$ | 8 | 6\% |
| 5 | Environment and natural resources | - | 7 | 5\% |
| 6 | Economic or community development |  | 16 | 12\% |
| 7 | Public finance |  | 6 | 4\% |
| 8 | Justice or public safety |  | 13 | 10\% |
| 9 | Other (specify): |  | 37 | 28\% |
|  |  | Total | 134 | 100\% |


| Other (specify) |
| :--- |
| Heusing |
| Community Engagement and Dialogue |
| Municipal government broadband infrastructure |
| Overall municipal operations |
| Human Resources |
| Utilities |
| Arts and Culture |
| Legal and advocacy services |
| Housing |
| Manufacturing |
| entertainment |
| Community development |
| Labor and workplace |
| National Security and Homeland Security |
| Construction of Public Schools |
| IT |
| Human Rights |
| Human Resources |
| City Manager |
| Was it, now a councilor |
| Administration |
| Government County Level |
| Census |
| Arts and cultural services |
| Performance auditor |
| Evaluation of government performance |
| Housing |
| Overarching covering most of the areas above |
| human resources |
| Labor |
| City Government |
| All of them |
| Workforce |
| Workforce Development |
| Municipal Government Administration |
| Commercial health care |
|  |

6. How much confidence do you have in the following institutions?

| $\#$ | Question | None | A little | Some | A lot | Total Responses | Mean |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Small business | 0 | 20 | 71 | 40 | 131 | 3.93 |
| 2 | Big business | 17 | 43 | 62 | 9 | 131 | 3.36 |
| 3 | Nonprofit sector | 1 | 17 | 73 | 39 | 130 | 3.98 |
| 4 | Federal government | 9 | 25 | 78 | 20 | 132 | 3.86 |
| 5 | State government | 5 | 27 | 87 | 12 | 131 | 4.05 |
| 6 | Local government | 3 | 13 | 77 | 40 | 133 | 4.02 |

7. Generally speaking, would you say that most private sector companies can be trusted, or that you can't be too careful when dealing with them?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Most private sector companies can be <br> trusted |  | 45 | $34 \%$ |
| 2 | Can't be too careful |  | 88 | $66 \%$ |
| Total |  |  | 133 | $100 \%$ |

8. How do you see yourself: Are you generally a person who is prepared to take risks or do you try to avoid taking risks? Please use the sliding scale below to indicate your attitude toward risk

| $\#$ | Answer | Min Value | Max Value | Average Value | Standard Deviation | Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  | 0.00 | 10.00 | 5.88 | 2.05 | 133 |

9. Please indicate to what extent you agree, or disagree, with the following statements:

| $\#$ | Question | Strongly <br> Disagree | Disagree | Neither <br> Agree nor <br> Disagree | Agree | Strongly <br> Agree | Total <br> Responses | Mean |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | I feel that rules, <br> regulations, and <br> procedures are very <br> important in my <br> organization. | 0 | 6 | 11 | 72 | 44 | 133 | 7.02 |
| 2 | I always check things <br> carefully with my boss <br> before making <br> important decisions. | 2 | 18 | 39 | 49 | 26 | 134 | 6.14 |
|  | Rules, administrative <br> details, and red tape <br> make it difficult for <br> new and original ideas <br> to receive attention | 4 | 17 | 31 | 59 | 23 | 134 | 6.13 |

10. Please indicate how much influence these different institutions or individuals exert over your organization

| $\#$ | Question | None | A little | Some | A lot | Total Responses | Mean |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Federal government | 7 | 23 | 42 | 61 | 133 | 3.18 |
| 2 | Local government | 25 | 23 | 35 | 49 | 132 | 2.82 |
| 3 | State government | 9 | 12 | 38 | 73 | 132 | 3.33 |
| 4 | The courts | 20 | 44 | 39 | 29 | 132 | 2.58 |
| 5 | Business groups | 21 | 56 | 38 | 18 | 133 | 2.40 |
| 6 | Client groups | 12 | 45 | 51 | 24 | 132 | 2.66 |
| 7 | Agency heads | 10 | 29 | 55 | 37 | 131 | 2.91 |
| 8 | Public opinion | 5 | 35 | 58 | 34 | 132 | 2.92 |
| 9 | The media | 15 | 50 | 47 | 20 | 132 | 2.55 |
| 10 | Politicians | 8 | 24 | 46 | 54 | 132 | 3.11 |

## 11. Using the slider scale below, please indicate

 the amount of hierarchy/formality in your organization| $\#$ | Answer | Min Value | Max Value | Average Value | Standard Deviation | Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Formality/hierarchy | 0.00 | 10.00 | 6.99 | 2.35 | 129 |

## 12. Please indicate to what extent you agree, or disagree, with the following statements

| \# | Question | Strongly <br> Disagree | Disagree | Neither <br> Agree nor <br> Disagree | Agree | Strongly <br> Agree | Total <br> Responses |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | This organization's <br> mission is clear to <br> almost everyone <br> who works here. | 7 | 11 | 16 | 55 | 44 | 133 |
| It is easy to explain <br> the goals of this <br> organization to <br> outsiders. | 4 | 14 | 15 | 62 | 38 | 133 | 3.87 |
| 3 | This organization <br> has clearly defined <br> goals | 4 | 18 | 16 | 48 | 47 | 133 |

## 13. Please indicate to what extent you agree, or disagree, with the following statements

| \# | Question | Strongly <br> Disagree | Disagree | Neither <br> Agree nor <br> Disagree | Agree | Strongly <br> Agree | Total <br> Responses | Mean |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1I would be very <br> happy to spend the <br> rest of my career <br> with this <br> organization. | 10 | 18 | 23 | 57 | 24 | 132 | 3.51 |  |
| I really feel as if this <br> organization's <br> problems are my <br> own. | 10 | 22 | 31 | 53 | 16 | 132 | 3.33 |  |
| Ithink that I could <br> easily become as <br> attached to another <br> organization as I am <br> to this one. | 3 | 18 | 43 | 53 | 15 | 132 | 3.45 |  |

14. In your work, do you have sufficient resources (for example, people, materials, budget) to get the job done?

| $\#$ | Answer | Min Value | Max Value | Average Value | Standard Deviation | Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  | 0.00 <br> (Not <br> sufficient at <br> all) | 10.00 <br> (More than <br> sufficient) | 5.36 | 2.32 | 125 |

Public services often need to balance different values and priorities. Using the slider scale below, indicate what values you tend to prioritize in the work you do

## 15. Equity vs. efficiency

| $\#$ | Answer | Min Value | Max Value | Average Value | Standard Deviation | Responses |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: |
| 1 |  | 0.00 <br> (Equity) | 10.00 <br> (Efficiency) | 5.35 | 2.02 | 128 |

## 16. Following rules vs. achieving results

| $\#$ | Answer | Min Value | Max Value | Average Value | Standard Deviation | Responses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  | 0.00 <br> (Following <br> rules) | 10.00 <br> (Achieving <br> results) | 5.78 | 2.02 | 128 |

17. Please indicate how many years of public sector work experience you have

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | None |  | 3 | $2 \%$ |
| 2 | 1 year or less |  | 6 | $5 \%$ |
| 3 | $2-3$ years |  | 14 | $11 \%$ |
| 4 | $4-9$ years |  | 21 | $16 \%$ |
| 5 | $10-19$ years |  | 39 | $30 \%$ |
| 6 | 20 or more years |  | 48 | $37 \%$ |
| Total |  |  |  |  |

18. Please indicate how many years of private sector work experience you have

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | None |  | 13 | $10 \%$ |
| 2 | 1 year or less |  | 10 | $8 \%$ |
| 3 | $2-3$ years |  | 22 | $17 \%$ |
| 4 | $4-9$ years |  | 41 | $31 \%$ |
| 5 | $10-19$ years |  | 29 | $22 \%$ |
| 6 | 20 or more years |  | 16 | $12 \%$ |
|  |  | Total | 131 | $100 \%$ |

## 19. Where do you currently work?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Federal government |  | 7 | $5 \%$ |
| 2 | State government |  | 29 | $22 \%$ |
| 3 | Local government |  | 48 | $37 \%$ |
| 4 | Nonprofit organization | 22 | $17 \%$ |  |
| 5 | Private company or business | 6 | $5 \%$ |  |
| 6 | Independent consulting or self-employed |  | 8 | $6 \%$ |
| 7 | Not currently working / retired / student |  | 6 | $5 \%$ |
| 8 | Other (specify) |  | 5 | $4 \%$ |
|  | Total | 131 | $100 \%$ |  |

Other (specify)
Higher Education
School District
Public higher education
Federally funded quasi state government agency
Support group for public employees

## 20. What is the approximate size of your organization?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Less than 20 employees |  |  | 28 |
| 2 | $20-99$ employees |  |  | 26 |
| 3 | $100-299$ employees |  |  | 17 |
| 4 | $300-500$ employees |  | 9 | $13 \%$ |
| 5 | More than 500 employees |  | 51 | $7 \%$ |
| Total |  | 131 | $100 \%$ |  |

21. Which of the following best describes your current management responsibilities?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Top manager |  | 33 | $25 \%$ |
| 2 | Middle manager |  |  | 34 |
| 3 | Team leader |  | 16 | $12 \%$ |
| 4 | Supervisor |  | 8 | $6 \%$ |
| 5 | None (not a manager or supervisor) |  | 39 | $30 \%$ |
| Total |  | 130 | $100 \%$ |  |

## 22. How long have you held this position?

| $\#$ | Answer |  | Response | $\%$ |  |  |  |
| :---: | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| 1 | Less than 1 year |  |  | 26 |  |  |  |
| 2 | 1-3 years |  | $21 \%$ |  |  |  |  |
| 3 | $4-5$ years |  | 29 | $23 \%$ |  |  |  |
| 4 | $6-10$ years |  | 17 | $14 \%$ |  |  |  |
| 5 | 11-20 years |  | 27 | $22 \%$ |  |  |  |
| 6 | More than 20 years |  | 23 | $18 \%$ |  |  |  |
| Total |  |  |  |  |  | 3 | $2 \%$ |

## 23. Are you...

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Male |  | 61 | $47 \%$ |
| 2 | Female |  | 69 | $53 \%$ |
|  |  | Total | 130 | $100 \%$ |

## 24. What is your age?

| $\#$ | Answer |  | Response | $\%$ |  |  |  |  |  |
| :---: | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 19 or under |  | 0 | $0 \%$ |  |  |  |  |  |
| 2 | $20-29$ |  | 13 | $10 \%$ |  |  |  |  |  |
| 3 | $30-39$ |  | 20 | $15 \%$ |  |  |  |  |  |
| 4 | $40-49$ |  | 28 | $22 \%$ |  |  |  |  |  |
| 5 | $50-59$ |  | 41 | $32 \%$ |  |  |  |  |  |
| 6 | $60-69$ |  | 26 | $20 \%$ |  |  |  |  |  |
| 7 | 70 or older |  | 2 | $2 \%$ |  |  |  |  |  |
|  |  |  |  |  |  |  | Total | 130 | $100 \%$ |

## 25. Do you consider yourself to be . . .

| \# | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | White |  | 90 | $70 \%$ |
| 2 | Black |  | 16 | $13 \%$ |
| 3 | Hispanic |  | 8 | $6 \%$ |
| 4 | Asian |  | 4 | $3 \%$ |
| 5 | Other |  | 10 | $8 \%$ |
| Total |  |  |  |  |

## 26. What is the highest level of education you have completed?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Less than High School |  | 0 | $0 \%$ |
| 2 | High School / GED |  | 0 | $0 \%$ |
| 3 | Some College |  | 1 | $1 \%$ |
| 4 | 2-year College Degree |  | 0 | $0 \%$ |
| 5 | 4-year College Degree |  | 30 | $23 \%$ |
| 6 | Master's Degree | 76 | $58 \%$ |  |
| 7 | Doctoral Degree | 15 | $12 \%$ |  |
| 8 | Professional Degree (JD, MD) |  | 8 | $6 \%$ |
| Total |  |  | 130 | $100 \%$ |

27. Are any of your degrees in ...

| $\#$ | Question | Yes | No | Total Responses | Mean |
| :---: | :--- | :---: | :---: | :---: | :---: |
| 1 | business | 34 | 94 | 128 | 1.73 |
| 2 | economics | 17 | 107 | 124 | 1.86 |

## 28. Where do you currently live?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Northeast (US) |  | 34 | $26 \%$ |
| 2 | South (US) |  |  | 28 |
| 3 | Midwest (US) |  | $22 \%$ |  |
| 4 | West (US) |  | 33 | $25 \%$ |
| 5 | Outside the US (please specify country) |  | 10 | $8 \%$ |
| Total |  | 130 | $100 \%$ |  |

## Outside the US (please specify country)

| France |
| :--- |
| UK |
| India |
| India |
| UK |
| UK |
| South Africa |

## 29. Would you consider yourself to be politically ...

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Very liberal |  |  | 17 |
| 2 | Liberal |  | $13 \%$ |  |
| 3 | Moderate |  | 43 | $33 \%$ |
| 4 | Conservative |  | 53 | $41 \%$ |
| 5 | Very conservative |  | 13 | $10 \%$ |
|  | Total | 3 | $2 \%$ |  |

## Public Service <br>  $\square$ Research Panel

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