

PSRPanel Project

School of Public Affairs and Administration Rutgers University 111 Washington Street Newark, NJ 07102

Survey Report #3

Fall 2011 Quarterly Questionnaire

About the Survey

This Survey Report presents findings of a PSRPanel online survey about current issues in public service, including professional experiences and recollections related to the 10th anniversary of the 9-11 attacks.

The survey was conducted in October 2011, and included online responses from 193 panelists.

About the Panel

The Public Service Research Panel, PSRPanel, is an online community of public service professionals who sign up to participate in occasional web-based surveys and studies about the important work they do and the organizations they help lead.

It is important to point out that the panel is not a random sample, and thus the results are not scientifically projectable to the larger population.

For more information visit www.psrpanel.org or email psrpanel@rutgers.edu

PSRPanel Quarterly Questionnaire (Fall 2011)



1. Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?

	Response Percent	Response Count
Right direction	28.7%	54
Wrong track	71.3%	134
	answered question	188
	skipped question	4

2. Is now a good time, or bad time, to work in the . . .

	Good time	Bad time	Response Count
public sector?	43.9% (82)	56.1% (105)	187
non-profit sector?	43.5% (81)	56.5% (105)	186
private (for-profit) sector	48.9% (91)	51.1% (95)	186
		answered question	189
		skipped question	3

3. On the whole, how satisfied are you with the work you do? Would you say you are . . .

	Response Percent	Response Count
very satisfied	38.7%	72
moderately satisfied	33.9%	63
a little dissatisfied	12.9%	24
very dissatisfied	7.5%	14
(Not applicable / not currently working)	7.0%	13
	answered question	186
	skipped question	6

4. Which of the following best describes your employment situation on September 11, 2001 (the day of the terrorist attacks)?

	Response Percent	Response Count
I was employed in a government organization	37.6%	70
I was employed in a nonprofit organization	11.8%	22
I was employed in a for-profit organization	24.7%	46
I was a student	19.9%	37
I was not employed at the time	5.9%	11
	answered question	186
	skipped question	6

5. How did the 9-11 attacks change, if at all, the way you felt about the work you were doing at the time? (Please answer in your own words)

Response	
Count	

119

answered question	119
skipped question	73

6. As a result of 9-11, did you make any of the following career decisions? (CHECK ALL THAT APPLY)

	Response Percent	Response Count
I decided to pursue (or continue) a career in public service	20.3%	35
I decided to study government, public policy, or public administration	16.3%	28
None of the above	70.9%	122
	Other (please specify)	26
	answered question	172
	skipped question	20

7. How much did the 9-11 attacks influence, if at all, your attraction to public service as a career?

	Response Percent	Response Count
A lot	7.7%	14
Some	19.3%	35
A little	9.9%	18
None at all	63.0%	114
	answered question	181
	skipped question	11

8. Where do you currently work?

	Response Percent	Response Count
Public sector	57.1%	104
Non-profit sector	17.0%	31
Private (for-profit) sector	7.7%	14
Student/retired/unemployed	8.8%	16
Other (please specify)	9.3%	17
	answered question	182
	skipped question	10

9. Are you		
	Response Percent	e Response Count
male	42.09	5 76
female	58.0%	105
	answered question	n 181
	skipped question	n 11

10. What is your age?		
	Response Percent	Response Count
19 or under	0.0%	0
20-29	12.2%	22
30-39	20.6%	37
40-49	30.6%	55
50-59	23.9%	43
60-69	11.1%	20
70 or older	1.7%	3
	answered question	180
	skipped question	12

11. Do you consider yourself to be . . .

	Response Percent	Response Count
White	70.9%	127
Black	14.5%	26
Hispanic	3.9%	7
Asian	5.0%	9
Other	5.6%	10
	answered question	179
	skipped question	13

12. Where do you currently live?

	Response Percent	Response Count
Northeast (US)	35.6%	64
South (US)	18.9%	34
Midwest (US)	21.7%	39
West (US)	19.4%	35
Outside the US (please specify country)	4.4%	8
	answered question	180
	skipped question	12